1	DEPOSITION OF DEBORAH L. CLARKE,
2	taken on behalf of the Defendant at
3	1411 W. 190th Street, Suite 225, Gardena,
4	California, commencing at 10:14 a.m., on
5	Monday, June 4, 2018, before Mary Ann
6	LaVasseur, CSR No. 1374.
7	
8	
9	APPEARANCES
10	FOR APPLICANT:
11	LAW OFFICES OF NATALIA FOLEY
12	BY: NATALIA FOLEY, ESQ. 8306 Wilshire Boulevard
13	Suite 115 Beverly Hills, California 90211
14	FOR DEFENDANT XL INSURANCE AMERICA, INC., workers
15	compensation insurance carrier for CVS CAREMARK CORPORATION, administered by SEDGWICK CLAIMS MANAGEMENT SERVICES, INC.:
16	
17	PEARLMAN, BROWN & WAX, L.L.P. BY: JULIE FENG, ESQ.
18	1411 W. 190th Street Suite 225 Gardena, California 90248
19	Gardena, California 90248
20	
21	
22	
23	
24	
25	
	9

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1	MONDAY, JUNE 4, 2018, GARDENA, CALIFORNIA
2	10:14 A.M.
3	***
4	
5	DEBORAH L. CLARKE,
6	having been first duly sworn, was
7	examined and testified as follows:
8	
9	EXAMINATION
10	BY MS. FENG:
11	Q Good morning, Miss Clarke.
12	A Hi.
13	Q Hi. I'm here to take your deposition today.
14	Have you had your deposition taken before?
15	A No, I have not.
16	Q Okay. So let me go over some of the ground
17	rules for you.
18	Essentially it's an informal proceeding, except
19	for the fact that you just took the oath to speak the
20	truth, so it's going to be as if I have a robed judge
21	sitting next to me and you are expected to give us your
22	best answers.
23	If at any time, you know, later on in the
24	litigation we found out that you were lying to us, you
25	were trying to mislead us, you were trying to mislead

us, you were withholding information from us, that could 1 affect your credibility first and foremost. In extreme 2 cases sometimes it could lead to criminal perjury 3 charges, which is rare, but it happens. From time to 4 time people do lie, but that's not going to happen here 5 and we are confident that we will get your best answers 6 today. Is that all right? 7 B A Yes. Okay. If you don't understand my question, if 9 Q you need me to elaborate, I will be more than happy to 10 maybe rephrase it, maybe Miss Foley can help me, and 11 we'll try to get your best answers today. 12 13 A Okay. Q If you don't know the answer to the question or 14 this is information you have at home, I might ask you to 15 leave some blank spaces in the deposition transcript 16 that the reporter is preparing right now as we speak, 17 and then you can go home and fill it out if there is 18 information you think you have. If you really don't 19 know the answer to my question, you can just say you 20 don't know --21 22 A Okay. -- or you don't have that information --23 24 All right.

-- or you can't remember. And those are

5

25

legitimate answers. 1 2 Let's see. A lot of times my applicants that are sitting across from me, I mean, I see them in front 3 of me and they start like nodding or shaking their head 4 and I can see what they mean, but --5 A 6 Yes. -- you have to give a verbal response --7 8 A Okay. 9 -- okay? Q 10 A That makes sense. My court reporter here, the lovely Mary Ann, 11 she is going to type up a little booklet for all of us 12 in the end. So you will have a chance to go over it 13 either on the phone with Miss Foley's office or by 14 yourself, and you will also be signing it under penalty 15 of perjury. That means you have reviewed it and 16 everything in there is correct to the best of your 17 knowledge. 18 If you have any changes, she's also going to 19 put a little sheet in there where you can say the line, 20 21 the page number, "This is the better answer," and you 22 can fill it in. Okay? 23 A Yes. Okay. Have you taken any medication this 24 morning or last night that you feel might kind of cloud 25

```
your ability to respond to me truthfully, accurately or
 2
    fully today?
 3
            Just a pain pill. Half.
             Does that make you kind of woozy or does it
 4
 5
    make you --
      A
 6
          No.
      Q -- it make you clouded?
 7
 8
      A No.
           Okay. And have you consumed any alcohol within
 9
      Q
    the last 24 hours --
10
11
      A No.
            -- that you feel would impede your ability --
12
      Q
13
            No. Okay.
            So wait until I've finished asking --
14
15
            Oh, all right.
      Q -- because I know you know the answers to the
16
    these questions, but it makes Mary Ann's life difficult
17
   when we start talking over each other, and I don't want
18
   to make her angry. She's my court reporter for all of
19
   my depositions.
20
            If at any time during the deposition -- it's
21
   kind of warm in here -- but if you need to get up, use
22
   the rest room or just stretch your legs, you can do
23
   that. If you don't leave the room, you can actually
24
   walk around if you want to just to stretch and I would
25
```

```
be more than happen to just continue asking you
   1
     questions as long as you can hear me. But if you
     can't -- if you need to take a break and you can't stay
     in here, then we can stake short breaks as you want. So
  4
     just let me or Miss Foley know, okay?
  5
 6
     A
            Yes.
            Okay. Do you have any questions before we
  7
  8
     start?
  9
        A
            I do not.
       Q Okay. Could you please state your full name
10
     for the record.
 11
 12
            Deborah LaNore Clarke.
       A
 13
            Okay. So that's Deborah, D-e-b-o-r-a-h?
        Q
 14
       A
            Yes.
 15
      Q Okay. LaNore with two "e's"?
       A No.
 16
 17
       Q
             Okay. L-e-n-o-r --
       A No.
 18
        Q How do you will spell it?
 19
       A Capital L-a- capital -N-o-r-e. Clarke,
 20
 21
     C-1-a-r-k-e
 22
        Q
            Okay. Got it.
 23
             Do you use any other names or aliases?
 24
       A
             No.
        Q Do you have a maiden name that you use? Or is
 25
```

```
that your maiden name?
              That's my maiden name.
  2
              Okay. Do you currently drive?
  3
         0
 4
        A
              Yes.
              Do you have your driver's license or a form of
  5
     photo --
 6
  7
        A
             Yes.
 8
        0
              -- identification?
            Sorry, it's new and kind of hard.
 9
IO
      0
            No, it's fine.
             MS. FOLEY: Give it to me first.
11
             MS. FENG: Go ahead and hand it to Miss Foley.
12
             MS. FOLEY: I got a document from the applicant
13
    that looks like a California license and I'm passing it
14
15
    to defense counsel.
             MS. FENG: For privacy reasons we will not be
16
    reading the actual number into the record, but I will
17
    take this down if you give me a second.
18
             I am holding in my hands a copy of a California
19
    driver's license. It looks like date of birth, May
20
    29th, 1949.
21
        Q And Miss Clarke, is this a current address?
22
        A Yes.
23
        Q Okay. So the applicant's current address is
24
    noted as 30751 El Corazon, No. 116, Rancho Santa
25
```

```
Margarita, California 92688.
 1
 2
             Thank you so much.
 3
             Yeah, hand it to me.
      A
      Q
             There you go.
 4
 5
      A
             Thank you.
            MS. FENG: Miss Foley, do you mind if we go off
6
    the record for a quick second so I can take down her
 7
    social?
 8
 9
            MS. FOLEY: Absolutely.
10
             (Short recess.)
           MS. FENG: We have confirmed Miss Clarke's
11
    social security number off the record
12
        Q Miss Clarke, and this is the only social
13
    security number that you have ever used; is that
14
15
    correct?
16
      A
            Yes.
           Okay. Is this your first worker's compensation
17
18
    claim?
19
       A Yes.
       Q Okay. Did you ever work in a different state?
20
21
       A No.
       Q And how long have you been living at that
22
   address in Rancho Santa Margarita?
23
       A Roughly -- probably a year and a half.
24
       Q Okay. Do you remember your previous address in
25
```

```
the last, I don't know --
   1
   2
         A
              Yes.
              -- five years or so?
   3
         Q
              Well, 44 Fair Drive --
  4
         A
  5
         0
             Okay?
         A
              -- Costa Mesa.
              All right. And how long did you live at Fair
         0
  7
  8
     drive?
  9
       A
              11 months.
             And before that do you remember your address?
 10
       Q
              It was in Roseville, California up in Northern
11
       A
     California.
 12
              How long did you live in Roseville?
       Q
13
 14
        A
              The last time was a year.
 15
             Okay. And where were you born?
       Q
16
         A
              Janesville, Wisconsin.
              And when did you come to California?
 17
         Q
 18
        A
              1959.
              Are you currently on Medicare?
 19
         Q
20
         A
              Yes.
 21
         Q
              Okay. Do you happen to bring your Medicare
     card with you?
 22
 23
       A
              Yes.
              Thank you. I'm going to hand this to your
 24
 25
     attorney.
                                                           11
```

```
MS. FOLEY: It like like Medicare Health
  1
     Insurance card, and I'll offer it to the defense
  2
  3
     counsel.
  4
              MS. FENG: Thank you.
             How long have you been on Medicare, Miss
  5
     Clarke?
 6
             '06. I don't know if it says on there or not.
  7
         A
             It says, "12-1-2006." Is that right?
 8
         0
 9
       A
             Should be.
 10
       0
            Thank you so much.
            Are you currently on Social Security?
11
12
       A
             Yes.
             Okay. And when did that start? Around the
 13
         Q
 14
     same time?
15
      A '04.
      Q Aside from Social Security, are you receiving
 16
     any other sort of income currently?
 17
 18
       A
            Yes.
 19
        Q And what is that?
      A Oh, a couple of pensions.
 20
             From which employment?
 21
       A Southern California and Northern California.
 22
 23
    It was retail.
        Q Oh, I see.
24
 25
       A Sav-On Drugs.
                                                         12
```

```
Okay. And how much do you get in your
 1
    pensions?
             189 -- 189 for one. 57.65, I believe.
 3
        A
            And is that a week, a month?
 4
       0
 5
      A
            Monthly.
             In the past five to ten years have you been
 6
        0
    involved in a car accident?
 7
      A
 8
            No.
 9
            Did you have a collision in 2016 or no?
      A No. Somebody stole my car in Santa Ana and
IO.
    they rammed it into the -- some brick wall down in the
11
    ravine, the river, the river bed.
12
13
            All right. Have you ever been involved in a
        0
    car accident as a passenger in a car?
14
15
      A
         Yes.
            How long ago was that?
16
      A
17
            I don't know.
            If you could give me an estimate, would it be
18
   over 10 years, under 10 years?
19
       A Yes, under -- over 10 years.
20
            Okay. Did you sustain any injuries?
21
22
       A
            Yes.
            Do you remember what kind of injury it was?
23
           It was just like a little bit of a --
24
25
       Q Whiplash?
                                                         13
```

```
1
         A
              -- jolt.
              I see. Did you get treatment?
         Q
  3
         A
              No.
              Have you ever had any slip and falls, either at
         Q
  4
  5
     home or in the public?
       A
  6
             Well, no.
             Okay. Have you ever broken any bones?
  7
         Q
  8
       A
             Yes.
  9
             How long ago?
         Q
             That was in 2016. I was walking on a sidewalk
10
       A
     and it was uneven and I fell and broke my hip and ball.
 11
             Oh, okay. March 7th.
 12
        A
             Was there a litigation involved in that?
 13
         Q
       A
 14
             Yes.
             Did you get any sort of monetary compensation?
 15
       Q
 16
       A
             Not yet.
             Okay. Still in litigation, then?
 17
        Q
 18
       A
             Yes.
             Do you have an attorney for that?
 19
 20
       A
             Yes.
 21
             And who is your attorney for that?
 22
            I have his phone number.
             All right. His name will suffice.
23
        0
             Chris -- I think it's Guldjian like.
24
        Q Okay. If you have his card, that would be
25
                                                          14
```

```
great.
  1
             At home, sorry. I'm so slow.
 2
        A
 3
        0
             No, it's fine.
 4
      A
             I do not. Oh.
            Oh, she does.
 5
      0
            I'm sorry. I'll give it to --
 6
      A
 7
            It's okay.
        0
             MS. FOLEY: This is a business card of an
 .8
    attorney and I'll transfer it to counsel.
 9
             MS. FENG: Okay. It's really complicated.
10
11
             THE WITNESS: Yes.
             MS. FENG: His name is Chris,
12
    C-h-r-i-s-t-o-p-h-e-r, A. Guldjian, G-u-l-d-j-i-a-n.
13
    He's an attorney at law in Costa Mesa.
14
15
            Okay. Thank you so much.
16
             THE WITNESS: Thank you.
17
    BY MS. FENG:
      Q And who is the entity you're suing, the City, I
18
    suppose?
19
       A No, the complex.
20
21
        Q Oh, the complex.
            Which is Mediterranean Village, apartment
22
    complex.
23
24
        Q Is that where you live?
       A That's where I used to live.
25
                                                          15
```

```
Q Okay.
  1
        A
            Fair Drive.
            Aside from that litigation which Mr. Guldjian
  3
     is helping you with, have you ever sued anyone else in
  4
     court before?
  5
     A I have not.
  6
            Have you ever been self-employed, worked for
  7
  8
     yourself?
      A
            No.
 9
          While working for CVS did you work for any
10
11
     other company?
       A
12
            No.
             Okay. You mentioned you got your pension from
 13
       Q
    Sav-On. How long ago did you work for Sav-On?
 14
            10 --
 15
      A
      Q Was it '06 when CVS bought Sav-On?
16
            Hold on. '04, I believe.
 17
       A
             Okay. And after working for Sav-On, did you
18
       0
19
    move on to another company?
      A No.
20
21
        Q No, okay.
             Did you ever work for Longs?
22
        A Yes.
23
        Q Okay. How long ago was that?
24
        A I started working for Longs in '06, August of
25
```

```
'06, and then it turned into CVS.
 1
             Have you ever been imprisoned or anything like
 2
 3
    that?
 4
      A
             No.
            Okay. Do you have a primary doctor, like
 5
    somebody that you go to for colds and flu and flu shots?
 6
      A
 7
             Yes.
 8
        0
             Who is that?
 9
       A
             Dr. Bilan.
             Could you spell his last name?
10
      0
11
      A
            B-i-l-a-n.
             Is this a doctor at a clinic or a group?
12
      Q
13
      A
             A group.
             Okay. Is this with Kaiser or some other group?
14
      0
            The group SCAN, and I got SCAN January 1st.
15
      A
            Okay. SCAN. SCAN stands for something, I
16
      Q
    forgot.
17
            Let me look it up.
18
       A
            Do you want her name?
19
            Yes, that would be great.
20
            So is it the SCAN Health Plan under Health Net?
            I don't think so. They are their own people.
21
       A
22
       0
            Okay.
       A
23
            (949) 709-5100.
24
            All right. Thank you.
       Q
            I'll keep my phone out in case I need it.
25
       A
                                                          17
```

```
So her name is Dr. Natalia Bilan, family
  1
     medicine?
  2
  3
        A
             Yes.
 4
        Q
             Okay.
  5
       A
             Exactly.
             Her address on line is 29809 Santa Margarita
  6
     Parkway, Suite 300 --
  7
  8
       A
            Yes.
            -- Rancho Santa Margarita, California 92688.
  9
        0
          Yes.
 10
        A
             All rightee. How long has Dr. Bilan been
11
        0
     treating you?
 12
13
       A Five months.
      Q Before that who treated you?
 14
        A Dr. Martinez.
15
       Q And Dr. Martinez is with a different group?
 16
 17
        A
            Yes.
 18
            What group is she with?
        0
 19
        A
             She is with Kaiser.
        Q She's with Kaiser. How long have you treated
 20
    her -- or treated with her?
 21
 22
       A I don't know.
       Q Over 10 years, less than ten years?
 23
            No. Less than ten years, yes.
 24
      Q And Dr. Martinez, is she also in Rancho Santa
25
                                                         18
```

```
Margarita?
  1
            She's in Mission Viejo.
  2
              And besides Dr. Martinez and Dr. Bilan have you
  3
     had any prior primary care doctors within the past 10
  4
     years or so?
  5
  5
       A
              Yes.
             And who else would that be?
  7
       Q
       A
            Northern California.
  8
  9
         0
            Okay. Do you remember their name?
             I have to think. No.
 10
        A
 11
         0
             Okay. Maybe the group that they were with?
     Was it also Kaiser?
 12
             Yeah, it was Kaiser.
       A
 13
            Okay. Have you ever been to the emergency room
 14
     for emergency care?
 15
16
       A
              Yes.
 17
             Was that for when you broke your hip?
         0
       A
             Yes.
 18
             All right. Where did you go?
 19
         Q
20
         A
             Sand Canyon.
 21
       Q
             Sand canyon --
              Irvine.
       A
 22
             Okay. Any other times you have had to go to
 23
 24
     the emergency room?
 25
      A Yes.
                                                          19
```

```
1
        0
             How long ago was that?
             That was just a couple months ago.
      A
 2
             Okay. Where did you go?
 3
        Q
 4
       A
             Mission Hospital.
 5
        0
             For what reason?
             I couldn't eat and I was getting very sick --
        A
 6
        0
 7
             Okay.
        A
 8
             -- for two days.
 9
        0
            Did you have to be hospitalized?
        A
            No.
10
             Okay. Aside from Sand Canyon and Mission
11
        Q
    Hospital, have you visited any other emergency rooms?
12
            Yes. Northern California.
13
      A
           Kaiser?
14
      0
        A Yes. Sacramento.
15
      Q And do you remember what you went in for that
16
    time?
17
18
      A
            Headaches.
            Okay. When you broke your hip walking on the
19
    walkway at your old apartment building, you were off
20
    work; is that correct?
21
      A No. I was on my way to work.
22
      Q I meant you were taken off work after that.
23
24
      A Oh, I'm sorry.
      Q No, that's fine.
25
```

20

```
1
        A
             Yes.
            How long were you off of work?
 2
        Q
            From March 8th that year --
 3
       A
 4
            Right.
       Q
 5
             -- until May 5th the year after.
      A
            Okay. So May 5th, 2017. So from March 8, 2016
 6
        0
    to May 5th of 2017?
 7
      A
            Yes.
 9
        0
            Okay. You had to get a hip surgery; is that
    right?
IO
11
      A
            Yes.
12
      Q
           And where was that done?
           Sand Canyon, Irvine, Hospital.
13
      A
          And that required rehab as well, correct?
14
      Q
     A Yes.
15
           Okay. And where do you get the rehab,
16
   rehabilitation?
17
      A
            Now?
18
19
      Q
         Nowadays.
           I don't.
20
      A
21
      Q
            Okay. Before?
22
            That was just in the hospital.
            When you went back to work May 5th, 2017, did
23
24
   you need restrictions?
      A
25
            Yes.
                                                         21
```

Do you remember what those restrictions were? O. 2 A Yes. 3 Can you tell me? Can't sit -- wait. Can't stand, I think it was 4 A 50 percent or 75 percent, of the shift. They got me a 5 chair. I can't bend over. Can't climb ladders. 6 Was there a walking limit or a sitting limit? 7 Q Yes. Sitting -- I don't remember. Q Okay. But that was the gist of it? 9 10 A Yes. Okay. And was CVS able to -- well, you said 11 0 12 they gave you a chair? 13 A Yes. So how long did you work in that capacity, how 14 15 many weeks, months? A Until April 12th of this year. 16 So you were back to work from May 5th 2017 17 through April 12th, 2018 --18 A Yes. 19 -- is that correct? 20 And before you broke your hip did you have any 21 reason to take a leave of absence? 22 A No. 23 24 Do you smoke? 25 A No. 22

```
Q
             Have you ever smoked?
  1
       A
              No.
  2
             Do you drink alcohol or consume alcoholic
  3
     beverages?
  4
         A
  5
              No.
             Have you ever consumed them?
  6
         Q
       A
             Alcohol?
  7
             Alcohol.
  8
         Q
  9
        A
             Yes.
              Okay. But not now?
 10
         Q
 11
         A
              No.
              When was the last time you had anything to
 12
        Q
     drink?
 13
 14
       A
             Probably nine months.
             Do you have any children?
       Q
 15
              Yes.
 16
         A
 17
         Q
              Do they live with you?
         A
             No.
 18
            Okay. Do you live alone?
 19
         Q
         A
20
              Yes.
21
         0
             Do you have any history of alcohol or drug
     abuse?
 22
       A
             No.
 23
             Have you ever been diagnosed with a serious
 24
 25
     illness such as cancer?
                                                           23
```

```
A
            No.
 2
        0
             What about anemia?
 3
        A
             No.
 4
        Q
            No, okay.
            What about an internal condition such as a
 5
    heart condition?
 6
 7
       A
            No heart condition.
 8
            Diabetes?
 9
       A
            No.
10
        Q
            Cholesterol --
11
      A No.
12
      Q
           -- problems?
13
             No, okay.
            Well, one doctor said I had spinal stenosis.
14
            Okay. When were you diagnosed with spinal
15
16
    stenosis?
17
            I don't remember.
      Q Do you think maybe it was five years ago, more
18
19
    than five years ago?
20
       A Oh, less. Within a year.
           Any history of hernia, having a hernia?
21
       A Yes.
22
            Do you have to get it fixed?
23
24
        A
            No.
        Q What about a history of lupus?
25
                                                          24
```

```
1
        A
             No.
             Okay. What about rheumatoid arthritis?
 2
      Q
 3
        A
            No.
            Any history of ulcers?
 4
        Q
 5
      A
            No.
 6
      Q
            What about acid reflux?
 7
      A
            Yes.
            Okay. Do you remember when you were diagnosed
 8
      Q
 9
    with acid reflux?
      A
IO
            December of last year.
            That would be December of 2018?
11
      Q
12
            Yes. No. '17.
       A
            17, sorry. I am one year ahead. Sorry.
13
      Q
            It wasn't just acid reflux, it was irritation
14
15
    of the stomach lining.
16
      Q
          So gastritis, as well?
17
       A
            I think so.
            Okay.
18
       0
19
       A
            Yes.
            All right. Any history of any sort of clinic
20
    illnesses, like a sexually transmitted disease --
21
22
      A No.
23
      Q -- or anything like that?
24
            What about a liver condition, like hepatitis?
      A No.
25
                                                         25
```

1	Q	You said earlier before we started that you
7	were on	a pain medication. Do you remember the name of
3	the medi	cation?
4	А	It's Norco.
5	Q	And you took half a pill, you said?
6	A	Yes.
7	Q	How often do you have to take a pill or a half
8	pill?	
9	A	When needed.
10	Q	And who give you the prescription?
11	A	My sister gave it to me.
12	Q	Okay. Do you have any prescribed medication
13	from an	actual doctor?
14	A	Yes. Tramadol.
15	Q	And that is also for pain?
16	А	Yes.
17	Q	Do you take it still?
18	А	When needed.
19	Q	How much how often do you take it?
20	А	When when needed.
21	Q	Is it once a week?
22	A	I took one yesterday and first time I took one
23	in about	a week.
24	Q	Okay. And who was the one who gave you that
25	prescrip	tion?

```
A
             Dr. Bilan.
             Okay. Any other medications you're on?
 2
        0
 3
        A
             Oxybutynin.
             Okay. And what is this for?
 4
        Q
             That's for incontinence.
 5
        A
             And how often do you take it?
 6
        Q
             Once a night.
 7
      A
             Also from Dr. Bilan?
 8
        0
        A
             Yes.
             What else do you take?
10
      Q
11
      A
             Ativan.
             Ativan. And this is for what?
12
        Q.
13
        A
             Anxiety.
14
             How often do you take it?
        0
15
      A
            One a night.
            And it's prescribed by whom?
16
        Q
17
        A
            Dr. Bilan, Bilina.
18
             I think it's Bilan.
19
        A
             Yes.
             That's how it's spelled. I'm just going to say
20
21
    it phonetically.
        A That's it.
22
        0
            Pardon?
23
24
            And that's all.
25
             Do you take any over-the-counter medication
                                                            27
```

```
like Ibuprofen, Tylenol, anything like that?
      A
  2
             No.
            Do you have any side effects from taking any of
  3
     this medication?
 4
     A Just nausea.
  5
           And that's with the Tramadol?
  6
      A No. It's the Ativan and the -- oh, I'm sorry.
  7
     Also I take Gabapentin --
  8
            Oh, Gabapentin.
  9
       0
          -- at night. That's why I take it at night.
 10
        A
11
      Q
          Does it knock you out?
      A
 12
             No.
             Which one knocks you out or which one makes you
 13
       Q
 14
     sleepy?
 15
      A Gabapentin.
             Was this from Dr. Bilan?
 16
      Q
      A
 17
            Yes.
             What is it supposed to be for?
 18
        Q
             Nerve damage. I've been taking it for ten
 19
        A
 20
    years.
 21
            For 10 years?
 22
        A Yes.
            Any other medications you're taking?
 23
24
       A
            No.
        Q I have you currently listed as a part-time
25
                                                        28
```

```
cashier with CVS.
  2
        A
              Yes.
  3
              Were you full time before that?
  4
       A
              Yes.
             When did they start you on part time?
  5
        0
              When I started back to work.
  6
         A
             Okay. So that was in May of 2017?
  7
       Q
             Uh-huh.
 8
       A
       0
             Is that a "Yes"?
  9
       A
 10
            Yes. I'm sorry.
 11
       Q
             That's okay.
 12
             When you were a full time were you also a
     full-time cashier?
 13
 14
       A
             Yes.
             Okay. So when you were a full-time cashier you
 15
     would just check people out. You did some stocking as
16
 17
     well; is that right?
       A Yes.
 18
             Did you do the go-backs, like people who
 19
     returned merchandise and left it at the front, did you
20
 21
     have to put it away?
        A
             Yes.
 22
             Did you ever have to do inventory or pricing --
 23
        Q
       A
 24
           No.
             -- or was that somebody else's job?
 25
       Q
                                                         29
```

A Inventory was the company. 2 Okay. Customer service --Q 3 A Yes. -- helping people find things. 4 Okay. Did you have to do any of the 5 restocking, like before the store opens or when there's 6 a lull in the customers, when they bring the stuff from 7 the back, from the storage in the back, did you have to 8 help them fill up the shelves? 9 A 10 Yes. 11 Does that also include answering phones? 12 A Yes. Okay. Anything else that you did that I didn't 13 0 mention? 14 A Oh, yes. Cleaning. 15 Oh, cleaning. Cleaning the aisles, does that 16 mean in the morning or at closing time? 17 18 A Both those. So that includes vacuuming, dusting, correct? 19 Q 20 A Yes. Bathrooms. Bathrooms. Like wiping the mirrors down, 21 Q mopping up? 22 23 A Yes. 24 Q Okay. Toilet seats. Replenishing the paper. 25 A 30

```
1
        Q
             And the papers towels and stuff?
 2
        A
              Yes.
             How much did you earn as full-timer?
 3
        Q
        A
             $15 an hour.
 4
             And as a part-timer how much are you earning
 5
    now?
 6
 7
        A
             Same.
 8
       Q
             Same, okay.
             Who is your supervisor?
 9
10
        A
             At the time I left?
             Right before you left, right.
11
        Q
12
       A
            Her name was Erin Black.
             Erin Black. Is she no longer there?
13
       Q
14
             She's not.
       A
      Q
             When was the last time you worked?
15
      A
16
             April 12th.
             2018?
17
        Q
18
        A
             Yes.
19
             And who was your supervisor when you last
    worked? Was it still Erin --
20
        A
21
             Yes.
22
            -- or was it somebody else?
        A
             Yes, Erin.
23
             Have you ever had any verbal warnings about
24
25
    your performance?
```

31

```
A
              No.
              Okay. What about written reprimands --
         Q
   3
         A
              No.
         Q
  4
              -- that you recall?
  5
        A
              No.
             Have you ever had to deal with the store
  6
  7
     manager for any reason?
            You mean like --
              Like if you needed to report like something or
  9
     some personnel matter and you couldn't go directly to
 10
     your supervisor?
11
             Well, she would want me to do certain tasks and
 12
 13
     I couldn't do it.
             Okay. Did you report her or report that
 14
     situation to the store manager?
 15
       A I called HR.
 16
         Q Okay. When you call HR, do they transfer you
 17
     to the district manager --
 18
 19
         A
             No.
              -- or how does that work?
 20
 21
              So HR takes care of it on their own?
             Yes. Accommodations, I think I had to talk to.
 22
             Okay. Did they resolve the situation for you?
 23
         0
 24
        A
              No.
 25
         Q Okay.
                                                           32
```

```
1
        A
              The one call.
              So when you last worked in April of 2018 was --
         Q
 3
             MS. FOLEY: '17.
             MS. FENG: I'm sorry.
 4
             MS. FOLEY: Oh, yes.
 5
    BY MS. FENG:
6
             Yeah, April 12, 2018, was the store or Erin
 7
    still making you do things that you could not do?
8
 9
             No, she was no longer there.
       A
      Q
             So what was the reason for your leaving?
10
             She said, "You can't do your job."
11
       A
             Okay. So you left or how --
12
        0
13
      A
            She told me to leave.
14
      0
             Okay.
     A She said, "I -- well, actually she quoted me,
15
    "I know longer need you." I said, "Well, why?"
16
    "Because you're not doing your job."
17
            Did anyone replace Erin after that?
18
19
             Eventually, yes.
        A
             Do you know that person's name?
20
21
        A
             His name is Jim.
22
        Q
            Do you know his last name?
             I don't know his last name, I'm sorry.
23
        A
24
        0
            That's okay.
             Have you tried to call Jim and ask if your
25
                                                           33
```

```
position was still available?
  1
  2
             Well, when I was there the last day, he put me
     on the schedule for the next week, and I was going to go
  3
     to work that day, but the district manager told one of
 4
     the supervisors, "Don't have her come in." District
  5
    manager. "She's no longer needed. Don't have her come
  6
    in."
  7
      Q Now who is the district manager, do you
 8
    remember? Did Jim mention her?
 9
10
      A
            No.
11
        Q
           Okay.
            But I had asked the supervisor to have her call
12
       A
13
    me back, but she never did.
      Q Okay. So if Jim had -- if the district manager
14
    hadn't said that and Jim had let you back on the
15
    schedule, do you think you'd able to go back to work?
16
     A Yes. At the time.
17
      Q So what is preventing you? If they let you
18
    come back, would you go back?
19
        A I don't know if I would.
20
            Okay. Do you feel you're physically unable to
21
    go back to work at this time?
22
       A I do. I'd have to try it. I don't know.
23
24
        Q Okay. Were you part of a union?
            No. I was in Costa Mesa.
25
                                                         34
```

1	Q Okay. But not currently?			
2	A No.			
3	Q Are you currently looking for work or maybe			
4	looking for a part-time gig somewhere?			
5	A No.			
6	Q Do you think you're going to retire at this			
7	point?			
8	A I don't know.			
9	Q Okay. So your attorney helped you to plead a			
10	cumulative trauma, and in that in workers' compensation			
11	lingo means an injury that occurs over a span of time,			
12	as opposed to a specific injury like a slip and fall,			
13	you know exactly when that happens, but with a			
14	cumulative trauma we don't exactly know when it			
15	happened, we can give a time frame.			
16	So she made a claim for your injury June 1st,			
17	2017 through March 25th, 2018, and that was for stress			
18	and age discrimination.			
19	So, Miss Foley, is there a 132a attached to			
0.5	that or anything like that?			
21	MS. FOLEY: Not yet, but I am considering			
22	attaching it.			
23	BY MS. FENG:			
24	Q Does this have to do with the events that you			
25	just kind of briefly went over with me with Erin and the 35			

```
district manager, is that what the stress and the age
  1
    discrimination is based on?
 2
 3
        A
             Yes.
           Okay. Before you left work before Erin had
 4
    that conversation with you, were you able to do your job
 5
    with the accommodations?
6
 7
      A
            Yes.
      Q So what are some of the symptoms that you think
 8
    are connected to this stress and age discrimination
 9
10
    claim?
11
      A
            Symptoms.
            Of psychiatric symptoms.
12
        Q
13
      A
           Yes. Yes. Stress.
14
      0
          What else?
            All the headaches I get to it.
15
       A
           How do you feel about it?
16
            How do I feel about this?
17
       A
18
       0
            Yes.
19
       A
            I fell terrible.
20
      Q
            And why?
       A
            Because I wanted my job. I wanted to keep
21
22
    working.
23
      Q
            Okay.
           And she just harassed me all the time.
24
      A
       Q And by harassment all the time, what do you
25
                                                        36
```

mean by that? I She wanted me to vacuum, clean, do bathrooms, 2 empty the trash, and she gave me less hours. It was 3 just constant. 4 5 Q Okay. A Constant badgering me. I wanted to go sit on 6 the chair that I was given, she said, "Why are you 7 sitting there?" I said, "Because I'm allowed to. I can 18: do that." She said, "Well, you can't as long as I'm 10 working here." Q So vacuuming was out of the question, not 11 something you can do right now? 12 13 No, I cannot. A 14 And cleaning the bathrooms, like mopping, is also something you could not do right now? 15 16 A No. And taking out the trash, is that something you 17 would have been able to do or not? 18 19 A No. So while you were being accommodated, what was 20 the scope of what you could do? 21 22 A Oh, I could clean. Q Like dust and things like that? 23 A Yeah, like clean and do the shelves, clean --24 take Windex and do that. I could also stock the candy 25

behind the counter up front, I could do that, too. I 1 could straighten the aisles, I could do that with my 2 walker. 3 Okay. So you could clean, you could do the 0 4 shelves, you could stock the candy in the front. You 5 mean the dispensers, right the candy dispensers? 6 You know, the little boxes and gum. 7 A Right, okay. Gum, that's right, gum and Tic 8 Tacs and things like that? 9 A Yes. 10 You could straighten the aisles. Was there 11 anything else that you could do while you were being 12 13 accommodated? 14 A No. 15 0 Okay. The shelves, they wanted me to take the 16 customer to the aisle, whether they wanted toothpaste, 17 and being the No. 1 checker I couldn't do that. 18 19 Q Okay. I mean, I just can't have a line of people, and 20 she'd say, "Okay, go show that person toothpaste," when 21 22 she wouldn't do it. She can't just say what aisle it's in? 23 24 That was CVS's model, walking the customer to the aisle. 25 38

Q Really? Because when I go to CVS they don't 1 2 ever walk me to the aisle. MS. FOLEY: They never do to me, too. 3 BY MS. FENG: 4 They just tell me what aisle it's in. 5 A Right. That's another thing she told me about, 6 "You're not walking the customer to the aisle." 7 Q All right. I didn't realize this was a policy. 8 They've never walked me anywhere. Okay. 9 So you could clean with Windex, you could do 10 the shelves, you could stock the candy, you could 11 straighten the aisles. Were you able to check people 12 out in the front? 13 A Oh, yeah. I was No. 1 cashier. 14 MS. FOLEY: I apologize. When you are saying 15 No. 1 cashier, what do you mean by that? The only 16 17 cashier? MS. FENG: No, I think it's like accommodation. 18 19 THE WITNESS: There are people there. I'm No. 20 1, maybe Jesse is No. 2, and Judy is No. 3. BY MS. FENG: 21 22 0 Okay. I control the front end. I'm the one that does 23 the cashiering. I've been that way ever since CVS -- I 24 was with CVS, No. 1 cashier. 25 39

```
So lead cashier, does that sound --
 2
      A
            Correct.
             So when she told you to do these things that
 3
    you actually couldn't do, obviously it made you feel
 4
    bad, correct?
 5
      A Oh, absolutely. I'd go home and cry. Cry and
 6
    cry and cry. My sister picked me up. She said, "What's
 7
    the matter? I said -- well, I'd tell her what kind of
 8
 9
    day I had.
10
      Q
           Okay.
           And she kept reducing my hours, reducing them,
11
    reducing them, reducing them.
12
            So you could work full time, but just with
13
    accommodations; is that right?
14
15
            No.
        A
           No. Did the doctor --
16
17
          The doctor only allowed me to work so many
18
    hours and so many days.
      Q Okay.
19
20
        A Four to five hours, two to three days.
            Did other people on different shifts have
21
    seniority or priority over you?
22
23
      A Priority?
24
      Q Like people who didn't have accommodations, I
    mean, how does that work? How do people get scheduled
25
```

```
in?
 1
             She said by the needs of the store.
 2
 3
        Q
             Okay.
             But she said, "I no longer need you."
        A
 4
             Did you seek any sort of the psychological
 5
    counseling, like going to a psychologist to just kind of
 6
    vent your feelings?
 7
        A
             I am now.
 8
 9
        Q
            When did you start?
10
      A
            Last month. Through SCAN.
11
      Q
             Okay.
                    So that was recommended by Dr. Bilan?
        A
12
             Yes.
13
        Q
             Okay.
14
             She knows my situation.
      A
15
             And where do you get this treatment or
      Q
    counseling?
16
             Laguna Hills.
17
             Is that far from you?
18
        0
19
      A
             Well, ten miles, maybe.
20
        Q
            Okay.
             Laguna Hills Mall.
        A
21
22
             Okay.
        Q
             Across from it.
23
      A
             And who is the doctor, the psychologist?
24
        0
            Her name is Sylvia.
25
        A
                                                            41
```

Q	Last name?
A	I don't know.
Q	Okay. And what is Sylvia's group that you are
a member,	or the clinic or the address?
А	I don't know.
Q	Is this something you keep at home or do you
have a re	eceipt from her or
А	Something I keep at home.
Q	If I left a few blank spaces for you in the
deposition	on transcript, do you think when you review the
transcrip	ot you could fill it in for me?
A	Okay. Yes.
-A.	MS. FENG: So just a note, we'll just leave a
few lines	s for her to fill in Sylvia's last name and her
group or	address and/or address.
A	I will have to call.
	(INFORMATION TO BE SUPPLIED:
)
BY MS. F	ENG:
Q	How often do you go see Sylvia?
A	I'm supposed to see her Friday, too.
Q	This Friday.
А	Yes.
	A Q a member, A Q have a real A Q deposition A few lines group or A BY MS. For Q A Q

So is that weekly or how does that work? 1 2 Well, monthly. But I have to change it because I have another appointment I have to go to. 3 So you will probably move Sylvia's --0 4 A Yes. 5 Q Okay. What other appointment do you have? 6 It's going to be checking my feet for nur- --A 7 Q Okay. 8 A It's through SCAN. It's free. They just want 9 to check you out and see how you're doing --10 0 Okay. 11 -- your feet and your legs and all that. 12 Okay. Did Sylvia or anyone from her group 13 O diagnose you with anxiety or depression or anything like 14 that? 15 A No. 16 Okay. So what does Sylvia do for you? 17 Q I've only been once. 18 A 19 0 What has she done for you, at all? Well, because Dr. Bilan wouldn't give me any 20 more anxiety pills, she had to. 21 22 Q Okay. That's how it works now, through a 23 psychiatrist. 24 Okay. So she gave you some Ativan. Did she 25 43

schedule you for group --T A Not Sylvia. 2 Not her name? It's the other doctor. I think her name was A 4 She was a nurse practitioner. 5 Cathy. Okay, that's fine. 0 6 Cathy and Sylvia. They are both at the same 7 Q group? Yes. 9 A So this group, they gave you a prescription or IO renewal for Ativan? 11 A Yes. 12 Did they schedule you for counseling or group 13 therapy or anything like that? 14 A No. 15 Okay. When you go -- when you're supposed to 16 go back to them this Friday, I know you're going to move 17 it, but what were they supposed to be doing for you on 18 Friday? 19 A I suppose just speaking like she did last time. 20 She wants to know about your life, how's your job, how's 21 your kids. How are you feeling now? What's going on 22 23 in the future. So she's going to interview or she was supposed 24 to have a sit down with you again this --25 44

Yes. Yes. They just want to know how you're 2 progressing. And aside from Ativan making you drowsy, does 3 it make you feel any better? 4 A Oh, it does. It calms me. So I can sleep. 5 Q Does it help you sleep? 6 A. 7 Yes. Q Okay. Are you taking any sort of sleeping aids? 9 No. 10 A Okay. Your attorney, Miss Foley, also helped 11 you file a different CT. This is for an orthopedic 12 injury only. It includes the neck, the upper extremity, 13 the back, the lower extremity and leg. Are you saying 14 you also have a physical injury while working for CVS? 15 A Yes. 16 Q Okay. So in terms of the neck, can you 17 describe what kind of injury that would be, where is it 18 19 and --Through here. Like if I have to turn my head 2.0 all the time --21 Q So your neck is --22 A -- up and down. 23 -- very stiff? Q 24 Right. Because when you cashier you go up and 25 A

1	down, up	and down, up and down, and turn your body. And
2	stand.	
3	Q	So it's stiff. Does it hurt?
4	А	It can, yes.
5	Q	Does it hurt to the point that you need to take
6	like Adv	il or Motrin or something for it?
7	A	Yes.
8	Q	Like would you need to take like over-the-
9	counter	stuff, aspirin or whatever?
10	A	Well, my Gabapentin will help that, too,
11	sometime	s.
12	Q	If you need to get up, feel free to get up.
13	A	Yeah.
14		MS. FOLEY: Do you need to?
15		MS. FENG: Because I know these chairs are not
16	the most	comfortable.
17		Let me know, also, if you need to take a break.
18	Otherwis	e I'm just going to keep asking you questions.
19		MS. FENG: Want to take five minutes?
20		THE WITNESS: Okay.
21		MS. FENG: We'll take a five-minute break.
22		(Short recess.)
23	BY MS. F	ENG:
24	Q	So Miss Clark, do you remember when your you
25	started	noticing that your neck was getting kind of

stiff and uncomfortable? A time frame is fine, it doesn't have to be an exact time. 2 A Okay. Let's see. Maybe six months ago. 3 Okay. Were you doing anything differently in your job that you --5 A No. O No, okay. 7 Did you seek any medical treatment at that 8 time, like with your primary doctors? Maybe they could 9 give you something or give you an X-ray or whatever. 10 A Oh, yeah, I go to chiropractic and also I go to 11 12 acupuncture. And where do you get your chiropractic care? 13 Q You knew that was coming. I'm going to ask you 14 where all of these people are. 15 Same place as Dr -- no, no, he's across the A 16 street. So he's off of Empresa. 17 So he's across the street from Dr. Bilan? 18 Yeah. She's over here and he's over here. A 19 Rancho Santa Margarita. 20 Okay. was this somebody that Dr. Bilan 21 recommended to you? 22 A No. 23 Someone you found on your own? 24 A Yes, I chose myself. 25 47

Okay. Q I've always gone to a chiropractor. 2 What is his name? 0 Too many. I'm sorry. A 4 No, that's fine. 0 5 Well, you want to do the acupuncture? A 6 Q Sure. 7 A She is -- Her name is Suzan. 8 Suzan. S-u-z-a-n-n-e? Q 9 Yes. No, S-u-z-a-n. LO A Q Okay. Last name? Do you know the last name? 11 I have her phone number here. Her number is A 12 (949) 310-7110. 13 Q And the chiropractor, do you have his number, 14 by any chance? 15 A You know him when you're home and out here you 16 don't have -- everything goes out the window. 17 Mr. Johnson. 18 Johnson? 19 0 A David. 20 Q And his number? 21 A Yes. (949) 459-9163. 22 Thank you. How often do you to go Mr. Johnson Q 23 and Suzan? 24 Suzan is every two weeks. Mr. Johnson, once a 25 A

```
month.
    Q And when did you start seeing Mr. Johnson? How
2
   long ago?
3
     A I can't remember. Within a year.
4
         And then Suzan, also within the year?
 5
     A June of last year.
           That's June 2017. All rightee.
 7
     Q
           You know this question was coming. Before Dr.
 8
   Johnson -- before Mr. Johnson, who was your chiropractor
9
   before that?
10
          Northern California.
     A
11
       Q Okay. Do you remember his clinic or group?
12
     A
           No.
13
     Q How often did you go to him?
14
           When needed.
     A
15
     0 When needed?
16
          He was in Roseville.
     A
17
           Okay. Is this something -- is this information
18
      O
   you might have at home, or did you toss out all of his
19
    information?
20
       A Oh, I don't have his number. I'm sorry.
21
         That's okay.
22
      Q
           I moved down here three years ago from up
       A
23
    there.
24
      Q So did any of your chiropractors or Suzan, did
25
```

```
they ever recommend that you take some time off of work?
2
     A No.
            Okay. Did either of your chiropractors tell
3
      0
   you what was wrong with your neck?
4
           No.
 5
      A
           Did they diagnose you with anything?
         No. They would just manipulate it is all.
       A
7
           Did that help?
       Q
8
     A
           Yes. Time being.
 9
      Q
           Until you have to go back again?
IO
           Correct.
       A
11
           Were you doing anything else at home at the
12
    time that you think might also have contributed to your
13
    neck symptoms?
14
            No.
15
       A
         Did you ever take any time off of work before
16
    you broke your hip to maybe ease up on some of your neck
17
18
    symptoms?
19
        A
           No.
            Have you had any X-rays or MRIs of your neck
20
    taken before?
21
       A
             Yes.
22
             How long ago?
       Q
23
        A
             Just recently.
24
            Was it an MRI or an X-ray?
        0
25
                                                          50
```

1	А	MRI.
2	Q	And who recommended that? Was it Dr. Bilan?
3	А	No. I went into yes, it was.
4	Q	Okay.
5	A	And that was in Laguna Hills, too.
6	Q	Okay. So I know you need a prescription to get
7	an MRI u	sually.
8	А	Yes.
9	Q	And that was Dr. Bilan who helped you get that?
10	A	Yes.
11	Q	So you don't know the results of it yet?
12	A	Yes.
13	Q	Or have you talked to Dr. Bilan about it?
14	A	That's when they diagnosed me
15	Q	With spinal stenosis?
16	А	Yes.
17	Q	Miss Foley, you filed a claim for your back?
18	A	Yes.
19	Q	But, unfortunately, on the application it
20	doesn't	really say which part of your back. So are we
21	saying t	upper back, lower back or mid back?
22	А	Lower.
23	Q	What kind of symptoms are we talking about
24	here?	
25	A	Just aches and pains, you know, stiffness,

```
stand too long.
 1
            When did you first notice that you were having
 2
    back problems or back symptoms?
 3
        A When I was at work one day I was standing up
 4
    for many hours.
 5
            And your back was very sore?
      A Oh, gosh, yes, very sore.
 7
            Was that within the last year?
        0
 8
      A
            Yes.
 9
            Did you to go your chiropractor after that?
10
      Q
       A
            No.
11
      Q
            Okay. Did you --
12
13
      A
            Acupuncture.
            Okay. Did that help at all?
14
      Q
            Yes.
      A
15
             But the pain is still there?
      0
16
             Yes. What eases it is when I sit down. That's
17
        A
    why they gave me that chair.
18
            Okay. So sitting down helps?
19
             Yes.
      A
20
      Q Did you miss any time off of work because of
21
    your back pain?
 22
        A
             No.
 23
             Did they take an MRI of your back?
        0
24
        A
           Yes.
 25
                                                          52
```

```
1
        0
            Your low back?
        A
 2
            Yes.
             Okay. And that was the same time they did the
 3
    neck, correct? Or was it a different time?
 4
            It was a different time. It was after the
 5
    neck.
      Q Okay. Did Dr. Bilan also help you with that
 7
    prescription?
8
 9
      A Yes. No.
           No, not Dr. Bilan?
10
      A Dr. -- the name starts with an "M."
11
12
            Is this your hip doctor?
       A No. I don't have a hip doctor from SCAN. I
13
14
    had one through Kaiser, Dr. Tabet.
            Okay. But he's not the one who -- he's not the
15
16
    one who gave you this MRI prescription?
17
       A
            No. This guy is -- hold on, I'm very sorry.
            No, that's fine.
18
19
            I don't have his number, either.
            Is he someone that Dr. Bilan recommended or do
20
    they work together or how does that work?
21
     A Yes. She recommended it. She gives referrals,
22
    so to speak.
23
      Q Okay. That's fine.
24
        A I think N-a-s-s, something or other.
25
                                                         53
```

```
I think Dr. Bilan would have that in her
1
    records.
 2
            Oh, yeah, she knows all about me.
 3
             Okay. So part of the claim also involves the
 4
       0
    upper extremities and, again, the claim form doesn't
 5
    allow you to be very specific sometimes, it will just
 6
    say the region. So upper extremities could be
 7
    shoulders, elbows, wrists hands or fingers.
 8
      A
            Yes.
 9
            So what are we talking about?
10
            All of the above.
        A
11
            We're talking about the entire upper
12
    extremities?
13
            Yes. Strength.
14
       A
       Q
             Is it a weakness problem that you're noticing?
15
       A
             Yes.
16
            Bilaterally, that means both sides? Or left
17
    more than right or --
18
             Left -- well, both, actually.
19
             Is the weakness accompanied by pain,
20
    tingling --
21
        A
             Yes.
22
            -- pins and needles, anything?
23
             All of the above?
24
        A Yes.
25
                                                           54
```

```
So you have tingling and numbness?
 1
      A
             Yes.
 2
             And what kind of pain do you have? Is it like
 4
    a throbbing pain, a shooting pain, a stabbing pain?
      A
             Dull. Dull pain.
 5
             And where exactly does it hurt?
      Q
             In my hands and then --
 7
      A
        Q
             Hands.
 8
            -- Shoulder pain.
 9
        A
             Shoulder blades?
10
        Q
             Behind -- okay, shoulders. Top of shoulders.
11
             MS. FENG: Counsel, top of shoulders?
12
             MS. FOLEY: I believe it's top of shoulders.
13
             THE WITNESS: Yes, like this.
14
             MS. FOLEY: Okay.
15
             THE WITNESS: I'm sorry. Duh.
16
             MS. FENG: That's fine. Tingling, numbness,
17
    dull, aching pain, hands, shoulders.
18
            Okay. Aside from your hands that have the pain
19
     and the top of your shoulders where you have that pain,
20
     is there anywhere else that hurts --
21
        A
             Yes.
 22
             -- in your upper extremities?
       Q
 23
            In the arms.
        A
 24
              Okay. So --
 25
         Q
                                                           55
```

1	А	And this elbow.
2	Q	Left elbow?
3	А	Yes.
4	Q	Left elbow. And I think you were saying your
5	forearm	s?
6	A	Yes.
7	Q	Okay. When did you start noticing these
8	problem	s?
9	A	Oh, let's see. When I started about a month
10	or two	after I started working.
11	Q	Okay. So you started having these problems
12	after y	ou came back from the hip surgery, correct?
13	А	Yes.
14	Q	So does it depend on what you do, like if you
15	have to	check people out and if it's particularly busy,
16	you hav	e a long line, or does it just happen
17	spontan	eously?
18	А	When I work.
19	Q	Okay.
20	А	Yeah, when I have to work and pick up stuff or
21	move a	certain way.
22	Q	Did you go see your acupuncturist or your
23	chiropr	ractor for that?
24	А	Yes. Both.
25	Q	Did they diagnose you with anything like carpal

```
tunnel or anything like that?
 1
    A No.
 2
      Q Were you doing anything at home like lifting
 3
    things or anything like that repetitively that you
    think --
 5
    A
          No.
           -- would have contributed to this?
 7
     Q
     A I'm not supposed to lift a lot of stuff. That
    was another accommodations, not lifting over five
 9
    pounds.
10
     Q So five pounds is your limit?
11
      A Yeah. I don't lift anything at home. That's
12
13
    about it.
           And that walker that you have with you, who
14
    gave you that walker?
15
      A Kaiser.
16
       Q How long have you used it?
 17
       A Since I broke my hip.
 18
       Q So you need it to walk or just for stability in
 19
    case you fall?
 20
       A Both, walking and stability. I have another
 21
    one, also.
 22
      Q Given by who?
 23
        A Kaiser. It has bigger wheels than that.
 24
      Q So this one that you have here, do you take it
 25
```

```
everywhere you go, then?
     A Most of time. Sometimes I take my other one,
2
   too, but that's a heavy one.
 3
     Q
           Okay.
           I don't lift it, though.
     A
 5
     0
           This one is lighter?
     A
 7
           Yes.
     Q Much lighter?
 8
           Yeah. It's alu- --
     A
 9
     Q
           Aluminum. I think it is aluminum.
10
           My crutch I walk in.
11
      A
      Q So since your hip surgery you have not gone
12
   without it, correct?
13
           I have gone without it before.
14
     A
      Q
           You have?
15
      A
           Yes. I mean, I've used a cane before, too, but
16
   I can't now anymore.
17
     0 It has to be the walker?
18
            Yeah, it has to be the walker. Because of the
19
    pain and stuff I just can't walk without it.
20
     O So there isn't any occasion nowadays that you
21
    can walk without it?
22
     A No.
23
       Q Okay.
24
       A Clean my apartment.
25
                                                       58
```

1	Q	Okay. And it fits in your car and everything?
2	A	Yes.
3	Q	Oh, it folds?
4	A	My sister helps me with it and my friends.
5	Q	Oh, that's nice. Okay.
6		Do you live with your sister or no?
7	А	I do not.
8	Q	Okay.
9	A	She lives in a home up the hill from me about a
10	mile.	
11	Q	Did you miss any time off of work because of
12	your bac	k pain?
13	A	No. I didn't work that many hours.
14	Q	And you never missed any time off of work
15	because	of your hands or your fingers or anything like
16	that?	
17	А	No. I only worked four hours a day a week.
18	Q	So when she put you on a reduced schedule, was
19	that one	ce a day per week, is that what you're saying?
20	А	I'm not understanding the question.
21	Q	When remember when you told me that your
22	supervi	sor had reduced your hours, how much did she
23	reduce :	it to?
24	А	It went from 12 sometimes to 10, then to 4
25	hours a	week.

```
Just four hours a week?
 1
        Q
             Yes. One week it was two.
 2
            Okay. So then you would only come in for two
 3
    hours one day, that was it?
 4
             No. I said, "You can't have me work two
 5
    hours."
     Q
 7
            Okay.
             "That's not legal." She says, "Okay. you can
 8
    come in for two more, " so four-hour shift. It was
 3
    usually 4:00 to 8:00. She wanted me to work until
10
    10:00.
11
            So your shift is usually from 4:00 to 8:00?
        0
12
             Yes.
13
        A
             All right. Your claim also involved your leg
14
    and it didn't specify right or left or both. What sort
15
    of leg symptoms are you having, if any?
16
             Both.
        A
17
            Both legs?
       Q
18
19
       A
             Mostly the left one.
             Mostly left?
20
        Q
             Yes.
        A
21
             Is that the hip you broke, too, was that --
 22
        0
        A
             Yes.
 23
             -- also on your left.
        Q
 24
        A Uh-huh. Because if I stand and cashier, then I
 25
```

```
start getting a lot of pain in my legs and, like I said,
 1
    she never allowed me to sit down very much.
 2
            So in terms of pain, are we talking like a
3
    sharp stabbing pain going down both legs?
4
            Aching,
     A
 5
     Q Aching,
 6
     A Aching pain, aching dull pain.
7
           And this also happened about a month after you
8
    started?
 9
      A
           Yes.
10
     Q By "started," I mean after your hip surgery,
11
    correct?
12
            Well, after the hip surgery I was off for 14
      A
13
    months.
14
     Q Correct. But when you did come back --
15
     A In May.
16
            -- in May, is that when you started noticing
17
    your legs were having problems?
18
        A
             Yeah, when I'd stand up too long.
19
             Did you go to your chiropractor or
20
    acupuncturist?
21
             Yes. Chiropractor, I didn't go at the time.
22
        A
        Q
            But your acupuncturist?
23
        A
             Yes.
24
        Q Did it help, did she treat you for your back?
25
```

```
Yes. It helps at the time. But then it wears
1
   off.
2
            So when you have leg problems is it because
3
   your back is hurting and it's kind of connected?
4
            Yes. Exactly.
5
            You mentioned earlier that you were taking
6
   Ativan and Ativan helped you sleep. Without ativan,
7
   were you having sleep problems or problems falling
8
   asleep?
9
            Yes.
     A
10
            Have you ever had problems falling asleep
11
   before?
12
           Yes and no. Just depends on the situation.
      A
13
            Okay.
       0
14
          Stress or whatever.
15
           Whatever, right.
16
       0
     A Yeah.
17
18
       Q Are you able to get a full night's sleep now?
       A No.
19
       Q Okay. How often do you have trouble sleeping,
20
   or is it every night?
21
      A Almost every night.
22
       Q When did you start noticing you were having
23
   problems sleeping?
24
       A Probably two months ago.
25
                                                         62
```

```
Why do you think you're having problems
 1
    sleeping, if you know?
 2
 3
             Just anxiety, stress. And pain.
             Pain from what? Pain from your hip, pain from
 4
        Q
 5
    your back, pain from what?
 6
     A All over.
            Okay. So when you go take Ativan, how many
 7
 8
    hours of sleep are you able to get?
       A Depends on when I take it. If I take it at
 9
    10:30 or 11:00, probably about six.
10
11
             If you weren't taking Ativan, how many hours of
12
    sleep do you think you would get?
            I don't know.
13
      A
14
            Do you feel sleepy in the daytime?
15
        A
           No.
16
            Okay. What time do --
        0
17
        A
            As long as I keep walking around.
            What time do you to go bed, usually?
18
        Q
19
            Oh, about 11:00, sleep.
        A
20
       Q
             And you wake up around 5:00 or 6:00?
            Yeah. I try to go back to sleep. Sometimes I
21
      A
    do, sometimes I don't.
22
23
          Do you take any naps?
        A No.
24
25
           Have you ever been diagnosed with sleep apnea
      Q
```

or any other sort of sleeping conditions? 1 I don't understand what sleep apnea is. 2 It's usually you're not getting enough oxygen 3 when you're sleeping and some people have to wear a mask :04: when they sleep. 5 6 A No. 7 No. Okay. Q Never been diagnosed with narcolepsy or 18 anything like that, right? Those are people who just 9 fall asleep for no reason while they're -- right, 10 11 exactly. A Like Deuce Bigalow. 12 13 Yeah, exactly like Deuce Bigalow. 0 14 A You remember that movie? 15 Yeah. Q 16 A Yeah. 17 I'm not that young. Q So no prior sleep diagnosis? 18 19 A No. Do you drink tea or coffee or anything with 20 21 caffeine in it? 22 A No. Okay. Aside from your back and your upper 23 extremities and your legs, which we did talk about, and 24 sometimes your problem sleeping and your anxiety, is 25 64

there any other body part or body condition that we have not touched on that you feel is connected to this claim? 2 3 Or these claims? A 4 No. Okay. So so far you've been getting treatment 5 on your own, essentially, through your own doctors; is 6 that correct? 7 8 A Yes. Treating within the medical provider network, 9 which is just lingo that we use for the insurance 10 carrier's doctors, is that something that you think you 11 would want to do in terms of a work comp claim? It's 12 kind of a closed universe, and if you have a claim and 13 it's accepted, you treat within this universe and you're 14 technically not allowed to go treat for it outside of 15 the network. Is that something you would be interested 16 in doing? 17 18 A Go to my own doctor? Pick a doctor within the carrier's network. 19 20 A Mine? Whose carrier? The carrier is the -- right now it's XL 21 Specialty Insurance. They insure CVS --22 23 A Okay. -- for worker's compensation claims. So when 24 you file a worker's compensation claim, you're pretty 25

65

much confined to the workers' compensation universe, 1 which means you can elect to not treat within that 2 network, but then you would end up paying it through your insurance coverage --4 5 A Oh, no. -- or whatever. So if you want to stay with 6 your own, I mean, nobody can force you to go where you 7 8 don't want to go. 9 Well, how far away are these doctors. We would find them as close to you as possible. 10 A I would hope so. 11 Otherwise, we would with would have to pay you 12 mileage. But, yeah, it's usually within 10, 15 miles of 13 14 where you live A Okay. All right. Yes. 15 Q All right. 16 17 A Yes. 18 What kind of doctors? For now it looks like you might need an 19 orthopedist and maybe a psychologist. 20 21 A Okay. But the primary treating physician, which is 22 something that we say, again more lingo in workers' 23 compensation, he is -- he or she -- not too sexist -- he 24 or she is the one who usually directs all of your 25 66

```
treatment. So if he or she thinks that you need this,
  1.
     that or the other thing, they will make referrals and
  2
  3
     the carrier will approve it.
  4
       A
             Okay.
              It's a lot of paperwork but, yeah, that is how
  5
     we do it here.
  6
             Are you still having -- well, you're not
  7
     working. Are you still having anxiety as this point?
  8
  9
       A Yes.
           And that is because you want to work and you
10
     can't work or why?
11
       A Because I was let go and it disturbed me
 12
     terribly.
 13
             Did they let you go, because I have you still
 14
     marked technically an employee. They didn't terminate
 15
 16
     you.
             MS. FOLEY: That's the question that we want to
 17
     clarify, because in my mind client it might be one
 18
     thing, in the paperwork of the employer it might be
 19
     different thing, but we don't know what it is, actually.
 20
 21
              MS. FENG: Okay.
              THE WITNESS: I don't know what's going on.
 22
             MS. FENG: Just off the record for a second.
 23
 24
             (Discussion off the record.)
    BY MS. FENG:
 25
```

67

```
So you still have the anxiety, that was where
I
    we left off, and you still have the neck pain; is that
 2
 3
    correct?
     A
 4
           Yes.
     Q And you still have the back pain; is that
 5
    correct?
 6
 7
     A
          Oh, yes.
     Q And your upper extremities still hurt even
 8
    though you're not working?
 9
    A
10
            Yes.
       Q And your leg symptoms that come and go with the
11
    back symptoms, those are still there?
12
     A Yes.
13
     Q And you said sitting down helps you; is that
14
15
    right?
     A Not allowed to sit too long.
16
      Q How long can you sit?
17
           About 15 minutes before I start hurting. I
18
   know I've sat too long today.
19
      Q So sitting down helps. You said Gabapentin
20
   helps. You said you borrowed some Norco from your
21
22
   sister, but does the --
     A Just one today.
23
      Q -- Tramadol help at all or no?
24
           Well, yes. It's a very low dosage. I try to
25
       A
```

```
do a lot of walking, but I can't always get out.
 1
      Q Does walking help?
 2
            It's supposed to, it does, yeah. But I don't
 3
    go very fast.
 4
            No. Nobody expects you to be racing.
 5
            Okay. Going to your chiropractor and your
 6
    acupuncturist I think you said helps, but temporarily?
 7
           Yes. Oh, yeah. It's temporary.
 8
           You said that you could carry things -- I'm
 9
    sorry, lift things under five pounds, five pounds or
10
11
    less; is that right?
12
      A
            Yes.
      Q So that's your limit. Who does your laundry
13
    for you, if anyone?
14
      A I can do it with the big walker.
15
      Q Big walker.
16
17
      A Yeah.
      Q Does the big walker have like a basket or
18
    something --
19
20
       A Yes.
21
       Q
            -- that you can put things on?
       A
            Yes. A seat.
22
23
       Q
            Right.
       A But I need people to do my grocery shopping for
24
25
   me.
                                                        69
```

```
Okay. You can't bend down; is that right?
  1
  2
              Not very much. If I do, I squat a little bit
  3
     and that's about it. Just very little.
              So you can squat a little bit, stoop a little
  4
       Q
  5
     bit?
  6
         A
             Yes.
  7
        Q
             Okay.
              If something falls to the floor I got to pick
  8
        A
  9
     it up.
 10
             Can you pick it up slowly?
       Q
             Yes, slowly, holding onto the counter.
11
        A
             Right. How are you with stairs?
 12
        Q
             Oh, I can't climb them.
13
       A
             Do you have like an elevator where you live?
 14
       Q
             I live on the first floor.
 15
       A
16
       Q
             Okay, that works
 17
        A
             Couldn't make it.
             Are there any steps in your apartment?
 18
        Q
 19
        A
             No.
20
        0
             Okay. Can you kneel?
 21
        A
             No.
 22
        Q
             No, okay.
             And you said sitting for about five minutes?
23
24
        A No.
25
        Q
            Less?
                                                          70
```

```
1
        A
             15.
  2
         0
             15 minutes.
  3
             That's what the doctor said. "Sit for about 15
     minutes. If you watch TV, get up when there is a
  4
     commercial."
     Q Right. Okay. How long can you stand without
  6
     having to sit down again?
  7
      A
            Stand?
  8
 9
            Yes.
      Q
 10
        A About five minutes, if that.
            Okay. You said you walk around just to walk
11
        Q
     around and --
 12
           Get exercise now and then
 13
      A
 14
       Q Get exercise?
 15
        A Yes.
      Q How long can you walk?
 16
      A Before I have to sit down again?
 17
 18
           Right.
       Q
       A Probably 15 minutes. If I walk outside, about
 19
    20.
 20
        Q Okay. 15 minutes --
 21
 22
        A And I've got to sit down.
            And you still drive yourself everywhere,
 23
    correct?
 24
      A Yes. Barely. Only to the doctors.
 25
                                                        71
```

A Yes. And not very far. Q Do you have any problems phone or anything like that? A No. Do you do the cooking for A Yes. Do you do any dusting at A I don't. I can wipe cou couple ladies that come in once a me. Q Who does your groceries, grandkids? Neighbors A No grandkids. My sister my church. If I have to drive to	or yourself at home? home, wiping counters?
Q Do you have any problems phone or anything like that? A No. Do you do the cooking for A Yes. Do you do any dusting at A I don't. I can wipe cou couple ladies that come in once a me. Who does your groceries, grandkids? Neighbors A No grandkids. My sister	or yourself at home? home, wiping counters?
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11 me. 12 Q Who does your groceries, 13 grandkids? Neighbors 14 A No grandkids. My sister	month and clean for
Q Who does your groceries, grandkids? Neighbors A No grandkids. My sister	
grandkids? Neighbors A No grandkids. My sister	
A No grandkids. My sister	then, your kids,
my church. If I have to drive to	will and people from
	CVS, you know, to get
16 some vitamins, I can do that.	
Q Right. But it's not ver	y far?
18 A No.	
19 Q Okay.	
A Maybe a couple miles.	
21 Anything with an incline	is bad for me. Like
22 Walmart, oooh.	
Q Okay. Can you bathe you	rself at home?
24 A Yes, I can take a shower	
Q Can you dress yourself,	. I have a chair.

```
socks?
 1
 2
       A
             Yes.
             Aside from your walker do you think you'd be
 3
    able to push or pull any carts, like shopping carts --
 4
 5
     A
            Oh, no.
             -- and things like that?
 5
      Q
 7
             None?
 8
      A
           I tried.
 9
            "No," right.
      A Because they are all so heavy now. Like
10
    Walmart and Target, they are so heavy.
11
            They're super huge. They're very big.
12
            Yeah, they are huge, like I said. I had to use
13
    my walker and then my friend takes me to the store, she
14
    pushes the shopping cart.
15
16
        Q
           Okay.
            I don't even go there. I can't.
17
        0
            I think --
18
19
            I'll injure myself.
            They sell everything in bulk now, that's the
20
21
    problem.
        A
             Yeah.
22
            Everything is in a giant size.
23
        Q
24
        A
            Like Costco.
             Like Costco.
25
        Q
                                                           73
```

```
Are you able to manipulate anything over the
 1
    shoulders, like reach for something on a shelf and pull
 2
    it down to you?
 3
     A
 4
           No.
      0
           No.
    A Because I'm standing with the walker and I'll
 6
    fall right back.
 7
           So you have to hang on to the walker at all
 8
    times, correct?
 9
10
      A
           Yes.
           Okay. You said you went to church. Do you go
11
12
    every Sunday?
            Yes. We're Jehovah's Witnesses.
13
      A
14
      Q
          Okay.
      A And we go Tuesday evenings, also.
15
         Is that close to your house?
16
      Q
17
      A
          Yes.
            Okay.
18
       0
       A I usually get rides.
19
           Okay. So your friends will come over and give
20
   you a lift?
21
       A Yes.
22
       Q Do you do any social activities, like with the
23
   church, fundraising or anything like that?
24
25
       A No fundraising.
                                                        74
```

1	Q Okay. What about having meals together or
2	meetings and things like that? I mean, aside from
3	
4	A Well, we can go out and have lunch together or
5	dinner, but I don't go out that often. I'd rather cook
6	for myself.
7	Q Have you have traveled anywhere recently.
8	A Oh, I have not. I would love to. My daughter
9	lives in Las Vegas.
10	Q You said you were from Wisconsin; is that
11	right?
12	A Yeah.
1.3	Q Have you gone back to Wisconsin at any time?
14	A I have never.
15	Q No reason?
16	A I have no reason. Nobody there any more.
17	They're all dead.
18	Q Okay. How often do you go out with friends?
19	Well, aside from Tuesdays and Sundays.
20	A That's about it.
21	Q Okay. Aside from you breaking your hip, have
2,2	you broken any other bones before?
23	A No.
24	Q Aside from walking, are you supposed to be
25	doing any other sort of home therapies?

```
A
  1
              Yes. Stretches.
         0
              Stretches.
  2
              Exercises. And I went to physical therapy but
  3
       A
     all they do is give you a sheet of paper like this and
  4
     said, "Here, here's your exercises. Do them."
 5
  6
             So it's home exercises --
        A
  7
             Exactly.
        Q
 -8
             -- essentially.
  9
         A
             And stretches.
             Do you do your home exercises and stretching?
 10
              Yes. Couldn't this morning, too early.
11
         A
              But you have to do them or you can do them
 12
     every day?
 13
 14
       A
             Yes.
 15
       Q
           You don't have any pets, do you?
             I do not. Don't want any.
 16
             You said your daughter lives in Vegas.
 17
         0
     there anyone else who lives closer to you?
 18
              My son, he lives in Harbor City. Right around
 19
         A
20
     the corner here, I think.
 21
       Q
             It really is.
 22
              And were you married at one time?
             Twice.
 23
       A
 24
       0
             Andy divorced once?
 25
       A
              Twice.
                                                           76
```

```
And are your ex-husband amongst the living
 1
        Q
    still?
 3
             Yes, they both are.
        A
       Q
             You don't talk to them anymore?
             I do not. One is in Michigan and one is in
 5
    Nevada.
 6
            And your parents are both deceased, right?
 7
      0
8
      A
           Yes, '05.
            Okay. Has anyone close to you passed away
 9
    recently, like in the last year or two?
10
11
      A
           No. Yes.
12
       Q
            Who?
13
      A I'm sorry.
      Q That's okay.
14
      A My sister's husband.
15
16
            Oh, your brother-in-law.
      Q
            Yes. April, two years ago. April 24.
17
      A
            April 24, 2016?
18
       0
       A Correct.
19
            Okay. How would you describe your childhood?
20
            Pathetic. No, I'm just kidding. It was fun.
21
   We were -- we lived out in the country. My dad was a
22
23
    tyrant.
24
       Q Your dad was a --
25
       A Tyrant.
```

```
1
        Q
             Tyrant.
             My mother was a sweetheart.
        A
             What did your dad do like for a living?
 3
        Q
        A
             He was an electrician.
 4
        Q
 5
             And your mom was a stay-at-home mom?
             Yes. Occasionally she worked at the dime
 6
        A
 7
    store.
            Woolworth's.
 8
        0
            Oh, yeah.
 9
      A
             Do you remember Woolworth's?
10
            I remember Woolworth's.
      0
            It was fun then. Had snacks.
11
        A
             One sister, two brothers.
12
13
             One sister, two brothers. Were you with your
    parents when they passed away or no?
14
15
      A Yes. I lived with them.
      Q Okay. Were you ever abused as a child?
16
            Verbally. And spanked, you know, we were all
17
        A
18
    spanked.
        Q We were all spanked. But nothing with a bat or
19
20
    a belt, right?
21
        A
            No.
22
        0
            Okay.
           A couple times with a belt.
23
        A
            Okay. Have you ever had to get a restraining
24
25
    order against somebody?
```

```
A
 1
             Yes.
 2
        0
             Who? Ex-husband?
 3
        A
             No. A boyfriend.
 4
       Q
             Was he violent?
 5
            He could be.
      A
           Was he violent with you?
 6
      0
 7
      A
            Yes.
            Did you have to go get medical treatment
8
        0
    because of his violence?
9
            No. This was '83, 1983, '84.
10
      A
           That was a while ago.
11
       Q
12
      A
           Yeah.
13
            Okay. So any other times you've had to get a
       0
   restraining order?
14
15
       A
            No.
            You said your dad was a tyrant. So was he the
16
   one that was verbally abusing?
17
            No. This was a boyfriend that was useless.
18
          Okay. As a child were you verbally abused?
19
20
      A
           Oh, yes.
21
       Q And that was by your father?
22
       A Yes.
           Okay. Have you ever been the victim of a
23
24
   sexual abuse?
25
       A
            No.
```

```
Okay. And you've never been arrested, right?
  1
         Q
         A
              I have not.
  3
              Your ex-husbands, were they abusive or no?
         0
 4
         A
              No.
  5
        Q
              No.
  6
         A
             Very calm.
             And you divorced them because why?
  7
         0
             Ladies. Well, see, they divorced me --
 8
        A
 9
       Q
             Ah, okay.
10
         A
             -- because I told them to leave.
             Was there any other sort of abuse going on in
 11
         Q
     either of those relationships?
 12
 13
       A
             No.
       Q Have you ever been the victim of a gunpoint
 14
 15
    robbery?
 16
       A
            No.
            And you've never been the victim of a mugging?
 17
 18
    No?
 19
        A
             No.
             And you've never been assaulted, sexually
 20
    assaulted?
 21
22
        A No.
             And what is your relationship with your
23
        0
    children? Would you describe it as --
24
       A Good.
25
                                                          80
```

```
Good?
       0
1
       A Yes. I don't see my daughter, but I see my
2
    son.
           She's lives in Nevada for work?
4
5
           Yes. That's where she lives and she does all
    her schooling there. Henderson.
6
      Q Henderson. All rightee.
            And the last time you had a boyfriend was when?
-8
      A Oh, gee, '04.
9
10
       Q
            2004. No relationship since then?
            No. Gave it up.
11
      A
           And your last relationship, was it a good
12
    relationship or --
13
      A Just a friend to hang out with. a male.
14
15
      Q Okay.
      A Do stuff with.
16
      Q Sure.
                  Okay.
17
            Did either of your parents have a history of
18
    drug or alcohol abuse?
19
20
      A
           No.
           Have you ever filed for bankruptcy?
      0
21
22
      A Yes.
           How many times?
23
      0
      A Twice.
24
      Q How long ago?
25
                                                       81
```

1	А	Oh, God, in the first one?
2	Q	More than 10 years ago?
3	А	Oh, yes.
4	Q	More than 20?
5	A	Yes.
б	Q	And the last one, the last time you filed?
7	А	Three years.
8	Q	We're almost done.
9	A	I'm sorry, four.
10	Q	Four years ago.
ii		We're almost done.
12		Do you have any sort of suicidal or homicidal
13	ideation	at this point?
14	A	Pardon me?
15	Q	Do you want to kill anyone or yourself? Do you
16	have any	thoughts of that?
17	А	Not right at this moment. I have before.
18	Q	And who was that?
19	А	Haven't we all?
20		Myself.
21	Q	Yes. How long ago?
22	A	"Goodbyeeeeeeeeee."
23	Q	How long ago?
24	A	Truthfully?
25	Q	Truthfully?

```
The day she let me go. My sister can contest
       A
1
2
   to that.
            Do you talk to your sister a lot?
      Q
3
     A I do. Almost every day.
4
           So she knows all about your situation?
 5
     0
     A Oh, she does. Backwards and forwards.
     Q Okay. Do you own any debts right now, big
7
   debts, like any other sort of --
 8
            Just a credit card.
 9
     A
           Okay. Do you have any troubling paying them
10
    off, your debts?
11
           I can only pay a minimum now that I don't work.
12
           Okay. And you came here from home; is that
13
       Q
    right?
14
     A
            Yes.
15
     Q And before I came into this room how long did
16
    you spend, either today or another day, prepping with
17
    your attorney, just in terms of --
18
        A
            I don't know.
19
            -- minutes or hours?
        0
20
        A
             Today?
21
            Today.
22
        Q
             30 minutes, maybe.
        A
23
             MS. FOLEY: 40 --
24
             MS. FENG: 30?
25
                                                         83
```

```
MS. FOLEY: -- 30. 30, 35, I didn't look.
 1
             THE WITNESS: I don't have a watch on and I
 2
    didn't have my phone.
 3
    BY MS. FENG:
 4
             Under an hour?
 5
       0
            Yes.
       A
 6
            All rightee.
 7
             Counsel, you had questions.
 8
 9
                           EXAMINATION
10
    BY MS. FOLEY:
11
             When you'd been hired did you --
        Q
12
             I'm sorry, what?
      A
13
             When you'd been hired by your last employer --
14
       Q
             MS. FENG: By CVS?
15
             MS. FENG: Yes.
16
             -- did you disclose your disability and
17
    restrictions?
18
        A
              Yes.
19
             And those restrictions were the ones that you
 20
    mentioned at the beginning, that you cannot bend -- what
 21
     else was there?
22
         A Can't sit very long, can't stand very long,
23
     can't walk, can't lift, no scaffolding, no climbing
 24
     ladders.
 25
                                                             84
```

1	Q	So you didn't hide it from them?
2	A	No. They were given those restrictions.
3.	Q	Okay.
4	A	They are in my file.
5	Q	And when they asked you to clean the rest room
6	or do ce	ertain stuff that was within the restrictions,
7	you cou	ldn't do it and they knew it and they still
8	А	Insisted.
9	Q	been asking?
10		Was that a particular manager that was doing
11	that to	you?
12	А	Yes. Erin Black.
13	Q	And you believe that she was that's why you
14	believe	that she was discriminated against you?
15	A	Absolutely.
16	Q	How about the chair. You said that chair was
17	given t	o you but then you said she was blaming you for
18	sitting	on that chair?
19	А	Right. She said I sat too long.
20	Q	And you believe that it was also part of her
21	age dis	crimination?
22	A	Yes. Absolutely.
23	Q	Do you believe you still work or you've been
24	termina	ted? What's your understanding?
25	A	I think I'm terminated. I thought I was let

```
go.
     Q And why you believe it? How it was
 2
    presented --
 3
      A How it was given to me.
            -- to you.
 5
      Q
      A "I no longer need you because you can't do your
 6
    job, " so I walked away.
 7
           Would you agree to the statement that you
 8
    cannot do your job?
 9
           Pardon me?
     A
10
           Would you agree to this statement that you
11
    cannot do your job?
12
      A
13
            Yes.
            MS. FENG: Currently?
14
    BY MS. FOLEY:
15
        Q So you cannot do your job?
16
        A No. What? Wait.
 17
            Okay. Hold on.
       Q
 18
           They told you they don't need you because you
 19
    cannot do your job?
 20
      A Right.
 21
        Q Do you believe they were accurate saying you
 22
     cannot do your job?
 23
      A No, they weren't accurate.
 24
           When you walk, you use walker always?
        0
 25
                                                        86
```

1	А	Yes.
2	Q	How about at home?
3	A	Yes. I use it.
4	Q	When you start working did you use your walker
5	at work	?
6	A	No.
7	Q	So
8	Α	I bring a cane and the I bring the cane and
9	the wal	ker with me.
10	Q	So when you need to get your customer to some
11	aisle,	you will walk with your cane or with walker?
12	А	Walker.
13	Q	So you feel more stable?
14	А	Yes.
15	Q	Do you remember anyone complaining against you
16	that yo	u walk too slow or unhappy customers?
17	А	I don't know about any customers being unhappy.
18	Yeah, s	he said a couple times that I was not I was
19	too slo	w. You know, "Get out there and" I don't
20	think s	she liked me in the walker.
21	Q	Okay. Can you clarify a few things for me,
22	please.	You said that you've been prescribed some
23	medicat	cions
24	А	Uh-huh.
25	Q	that calms you down. And it was done by

1	your psychologist or psychiatrist?
2	A Well, whoever she is, psychiatrist.
3	Q Okay. Probably psychiatrist. Psychologist do
4	not prescribe.
5	A Oh, okay.
6	Q Now, there was a question asking you have you
7	ever been diagnosed by your psychological physician with
8	any anxiety or stress or depression, and you said no.
9	My question is why, then, they prescribe you
10	medication that will calm you down if you were not
11	diagnosed with anything?
12	A Well, I was taking Ativan for quite a few
1.3	years. About three years, two years.
14	Q You said that you've been coming home from work
15	and crying?
16	A Oh, yes.
17	Q Did you cry at work?
18	A Did I cry at work? Yes, on my break.
19	Q Someone saw you crying?
20	A Probably not. I was in the back by the
21	pharmacy.
22	Q Did you discuss that issues with your
23	psychiatrist?
24	A I'm sure I did, yes. I only seen her once.
25	Yeah, she knows.

```
Q So discussing the issue would be considered
1
    part of the appointment or part of the counseling by
 2
    you. What is that for you, discussing your
 3
    psychological issues?
 4
      A Say that again.
 5
      Q There was a question asked by the defense
 6
    attorney, "Did you get any counseling from your
 7
    psychologist or psychiatrist?" and you answered, "No."
 8
    Now you are saying that you've been discussing your
    emotional issues.
10
      A I said "No"?
11
            MS. FENG: I think you did say "No," but maybe
12
    you didn't --
13
    BY MS. FOLEY:
14
        Q What is the understanding --
 15
      A I don't know,
 16
            -- from your counseling --
 17
        Q
        A I'm sorry.
 18
            MS. FENG: It's possible you didn't understand.
 19
             THE WITNESS: I'm very tired.
 20
     BY MS. FOLEY:
 21
       Q So I just trying to clarify. It's not a tricky
 22
     question. I just try to understand better what did you
 23
 24
     mean.
            When i said "No"?
        A
 25
                                                          89
```

1	Q What do you mean by "counseling." What is that
2	for you?
3	A Counseling?
4	Q Uh-huh.
5	A To vent your problems with the lady, you know,
6	and tell her where you're at, how you're feeling, what's
7	been happening to you and what happened.
8	Q Did you have that kind of discussion?
9	A Yes.
10	Q Okay. Tell me, please, you said that you are
11	attending a church. It looks like you are spiritual
12	person.
13	A Yes.
14	Q Do you discuss your issues at church with some
15	spiritual guide?
16	A Well, they're called elders, and they know that
17	I've lost my job.
18	Q So church provides some counseling for you or
19	spiritual support as well?
20	A Yes. They can come over and talk to us. It's
21	called a shepherding call. That's what it's called.
22	And they've been over twice.
23	Q Okay. What about that moment that you wanted
24	to kill yourself when you've been terminated. Can you
25	tell us more? How did you feel?

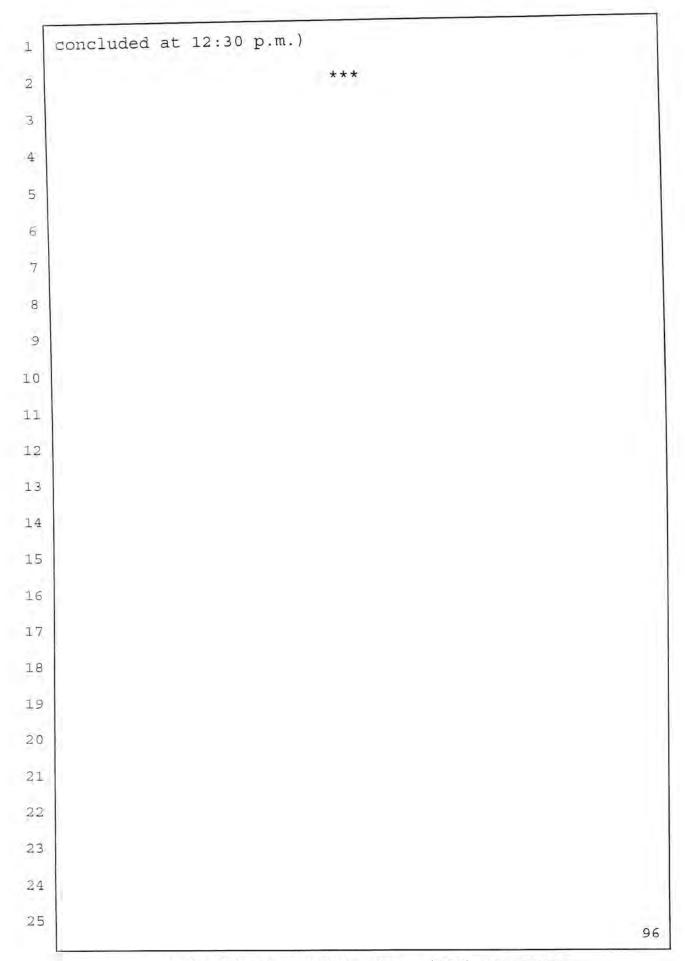
A Well, my sister picked me up and I started 1 bawling. I said, "I just lost my job." She goes, 2 "What?" I said, "I just lost my job," and she said, 3 "Oh, no." She said, "What happened?" and I told her on the way home. 5 And then I says -- do you want me to tell you 6 what I did? 7 Please. 8 Okay, I'll tell you what I did. I took my 9 walker, this little walker, and I said, "I'm going to go 10 out here and I'm going to go in front of a car," and I 11 went, "and I hope -- I hope someone will run me over." 12 I was so devastated. 13 MS. FENG: Do you need a moment. 14 THE WITNESS: No. 15 BY MS. FOLEY: 16 Because you believe it was unfair --Q 17 A Yes. 18 -- and you didn't earned that treatment? 19 She -- she was so mean to me. Ever since she 20 started she had it out for me and was always watching 21 me. 22 MS. FENG: Was she a new supervisor? 23 THE WITNESS: Yes. 24 MS. FENG: When did she start? 25 91

1	THE WITNESS: I don't know. When I first got
2	hired there I mean rehired there, it was Theresa.
3	Theresa was a little odd, also. But as soon as that
4	Erin got on board she was just the most arrogant person.
150	She just wanted to get rid of me from the get-go.
6	BY MS. FOLEY:
7	Q How did you feel then
8	A Oh, I felt
9	Q from the how did you get that sensation
10	that she wants to get rid of you?
11	A It's just the vibration I had and she'd always
12	be watching me and talking yeah, she'd be talking bad
13	things to me like, you know, "You know you need to
14	you need to pick up the speed a little bit, you know.
15	Do I have to call in cashiers, because you need to check
16	faster." I said, "I'm trying, Erin, I'm sorry, I'm just
17	trying I'm always saying "I'm sorry" to her. It got
18	old.
19	MS. FOLEY: Okay. I have no further questions.
20	MS. FENG: Okay.
21	THE WITNESS: I loved my job and she ruined it.
22	
23	FURTHER EXAMINATION
24	BY MS. FENG:
25	Q Miss Clarke, do you mind if I ask you a

```
follow-up question to that or do you need a break?
      A I'm fine. I'll have a little water.
      Q Why don't you take some water. Maybe we should
3
    take a break. I just have one area --
       A Well, take the question, I don't mind.
           Okay. Have some water. We'll all have some
    water.
  7
            Now, it seems like you really did like your
    job --
 9
        A Oh, yes.
 10
             -- before Erin. Now that Erin isn't there, if
 11
     they were to offer you something, like your regular job
12
     with the restrictions, if they could, is that something
13
     you think you could do?
14
      A I think so.
15
       Q Okay.
16
      A But not as many hours I don't think I can do.
17
       Q I think your doctor limited your hours, I
 1.8
     think.
19
       A Yeah.
 20
      Q What did you say 40, 20?
 21
       A Oh, no.
 22
        Q What was the limit that he gave you after your
 23
     hip surgery?
 24
        A Hold on.
 25
                                                        93
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```
MS. FOLEY: It was, I believe, on the record
 1
    four to five hours, two to three times per week, if I'm
    accurate --
 3
    BY MS. FENG:
           Is that right?
     0
           MS. FOLEY: -- I don't --
            THE WITNESS: Two to three times a week, yes.
 7
    BY MS. FENG:
       Q Two to three times a week, so two to three
 9
     shifts a week four to five hours at a time, Right?
 10
      A Yes. We'll see. I'll have to sit down more,
 11
12
     now.
        O But you had that chair, correct?
13
14
             Yes.
        A
        Q Was that helpful?
15
16
       A Yes.
      A Okay. But sometime we were very, very busy.
17
      Q Right.
18
       A I had to stand up for a long time before my
 19
     break.
20
      Q Right. You had to clear out the customers
 21
     before you could sit down --
 22
      A Yeah. As I would sit down, someone would come
 23
 24
     up.
       Q People need to go to the drug store.
 25
                                                        94
```

1	A Yeah. They wanted to send me to a busier
2	store.
3	Q Is this one not so busy
4	A No.
5	Q the one you were last in?
6	A It's not very busy at all. Now that I'm gone.
7	The customers, they really enjoyed me. They always
8	asked, "Where's that funny lady with the white hair?"
9	MS. FENG: All rightee. I have no further
10	questions.
11	Counselor, are we ready for our stipulations?
12	MS. FOLEY: Yes.
13	MS. FENG: I offer the following stipulation:
14	that the parties waive the provisions of CCP Section
15	2025.520(b) through (e) and agree to relieve the court
16	reporter of her obligations in accordance with those
17	rules of civil procedure and let the applicant review
18	her transcript and sign it when she's able and return it
19	to you, the original to you, under penalty of perjury.
20	And if the original is lost or misplaced, then
21	we can use an unsigned certified copy for all purposes,
22	including at the time of trial.
23	So stipulated.
24	MS. FOLEY: So stipulated.
25	(Whereupon the testimony of Deborah L. Clarke



1	STATE OF CALIFORNIA)) ss
2	COUNTY OF LOS ANGELES)
3	I declare under penalty of perjury that I have
4	read the foregoing transcript, I have made any
5	corrections, additions or deletions that I was desirous
6	of making in order to render the within transcript true
7	and correct.
8	In witness whereof, I have hereunto subscribed
9	my name this, day of, 2018.
10	
11	
12	
13	DEBORAH L. CLARKE
14	
15	
16	
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STATE OF CALIFORNIA 7 SS. COUNTY OF LOS ANGELES) 2 I, Mary Ann La Vasseur, Certified Shorthand Reporter 3 No. 1374 in and for the State of California, do hereby 4 certify: 5 The said testimony was taken down by me in 6 shorthand at the time and place herein named, and 7 thereafter reduced to typewriting under my direction and 8 the same is a true, correct and complete transcript of 9 said proceedings. 10 I further certify that I am neither counsel for nor 17 related to any party to said action, nor in any way 12 interested in the outcome thereof. 13 Witness my hand this 18th day of June, 2018. 14 15 16 Mary Ann La Vasseur 17 Certified Shorthand 18 Reporter No. 1374 For the State of California 19 20 21 22 23 24